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ITALIA
SOGEST
Security & Service

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S O G E S T

Security & Service



Sogest Italia is a group born from the thirty-year experience in the field of Security Management and Concierge.
We provide services of high quality standards throughout the Italian territory, in every city of the country.
Our only goal is Customer Satisfaction.

CERTIFIED QUALITY

Our company has a great experience in integrated services for businesses. Our presence on the market for over ten years allows us to provide assistance with the highest level of quality and customer satisfaction.



Provision of reception, switchboard,
access control and hospitality



Provision of concierge



Social Accountability
management system



Environmental
management system



Quality
management system

At your Service



- Receptionist Service
- Security and Surveillance
- Dam security
- Bank security
- Doorman
- Hostess and Steward
- Temperature detection
- Fire-fighting team
- Security network
- Construction yard patrol
- Green Pass check service

Reception Service



CONCIERGE FOR CONDOMINIUM

- Access control with management of your correspondence.
- Control and supervision of the condominium and of the service infrastructure.
- Small maintenance and cleaning.

CONCIERGE FOR COMPANY

- Reception activity.
- Access supervision with pass release.
- Key custody and management
- Management of incoming and outgoing phone calls.
- Documents custody and sorting.

GUARD

- Surveillance of buildings and areas and the relative service infrastructures.
- Monitoring of electrical panels and electronic equipment with fault detection; supervision of systems and equipment.
- Flow regulation of authorized vehicles to indoor parking areas.
- First aid in case of natural disasters or accidental events.
- Parking service with tickets and subscription payments management. In this case, our staff enforces regulations and the corresponding rates in the parking area.

Security and Surveillance

The security and surveillance service provided by Sogest Italia includes the access monitoring to public and private places, such as shopping centers, supermarkets, buildings and places with a high number of visitors.

Sogest Italia employs trained staff to operate effectively. The activity carried out by our Technical Security Operators is considered to be passive surveillance. Thus, in case of need, our personnel promptly act and communicate the alarm to the customer's authorized representatives or to police forces.



HOW THE SURVEILLANCE SERVICE IS CARRIED OUT

- Monitoring of technological break-in alert and video surveillance.
- Fire prevention systems and emergency exits patrol.
- Parking lots control, also performed with electric bicycles, service mopeds, and segways.
- Preventing leafleting of unauthorized people, both out- and inside the buildings.

Dam Patrol



The dam patrol staff plays a crucial role. Our service includes both the patrol and the supervision of the plant, in order to prevent vandalism or sabotage of the plant itself.

DUTIES AND REQUIREMENTS OF DAM SECURITY PERSONNEL

The staff in charge carries out a careful visual inspection of the facilities and promptly reports any fault.

Duties include:

- Maintaining grid cleaning, either by manual intervention or through automated devices.
- Detection and recording of water temperature in the reservoir and of water daily altitude.
- Inspectioning dam tunnels.
- Checking fuel reserve and the operation of the uninterruptible power continuity supply.
- Checking sirens, alarms and lighting systems.

In addition to daily or periodical supervision, Sogest Italia's dam patrol staff operates in particularly complex situations, such as critical hydrological events and dangerous emergency situations. An adequate dam patrol service implies not only a plant - and consequently also environmental – safeguard, but also avoids inconveniences due to a plant disruption to happen.

Bank Security Service



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The bank security service offers an activity of unarmed surveillance. The steward is the person in charge of the inspection of indoor spaces, of the opening/closing/locking of entrance door, of the monitoring of clients who access the bank and of the report of dangerous or suspicious situations. The steward is provided with a position visible from the outside and, thanks to the uniform, he is clearly recognizable as security man.

Clear instructions are given to stewards to avoid any intervention during any robbery. The bank security service offered by Sogest Italia is designed to considerably reduce any possible crime.

Experience shows that unarmed security guards at the bank entrance reduce the risk of robberies.

Doorman Service

The management of access control is one of the most important services that Sogest Italia is able to offer. Our professionalism and our competence have made us standing out and have allowed us to perform this type of service in several major international fashion brand stores and in shopping centers.

The service of access control and customer reception management involves monitoring people entering and leaving a commercial activity. Ensuring the security of a crowded place is very important. In addition, this service provides a great return in terms of reputation for our customers, because a well presented expert with polite manners makes the brand recognizable and sought-after.



WHAT THE PEOPLE FLOW CONTROL ACTIVITY IN SMALL AND LARGE-SCALE RETAILERS IMPLIES:

- Ensuring social distancing according to the relevant safety protocol;
- Ensuring the use of masks and hand sanitizer;
- Checking any fault;
- Drawing up a specific intervention report according to the due process of law;
- Managing the access correctly, together with assessing emergency exits status;
- Positioning and using correctly – during an emergency - safety and fire-fighting equipment;
- Managing and - if necessary - removing whoever bothers the customers;
- Carrying out support activity requested by the store manager and/or staff;
- Do you have a business and do you want to safeguard your customers and yourself during the ongoing health emergency? Discover our temperature detection service.

Hostess and Steward Service



Hostesses and promoters play an important professional role to make an event successful. This is because they are the brand voice and face.

A specialized service carried out by experts helps strengthen the client's image during national and international events.

Sogest Italia offers high standard services for conferences, events, and meetings due to the proper training of hostesses and promoters. Thanks to detailed briefings about their tasks, the goals and the context, any event will be flawless.

LANGUISTIC SERVICE

Sogest Italia provides language services and simultaneous and consecutive interpreting, specialised in technical and scientific sectors. Our language experts and our interpreters are highly qualified. We select them assessing internationally recognized certifications and experience.

Sogest Italia offers professional interpreting services in the following languages: English, French, Spanish, Russian, Chinese, Japanese, and Arabic.

Temperature Detection



As a security agency specialized in risk prevention and management, we are able to provide support to businesses and public offices for COVID-19 emergency management.

Our staff is highly trained with experience in the field of access control in public and private buildings. The operator, equipped with company uniform, identification card and measuring instrument, follows the guidelines agreed with the customer in compliance with updated regulations.

The operator's solutions for the body temperature detection against covid-19 are:

- Hand-held or wall-mounted thermoscanner;
- Thermal imaging cameras and mask check;
- Body temperature measurement of groups of people.

WHY TEMPERATURE DETECTION IS IMPORTANT:

The customers' temperature detection has become mandatory by Italian decree 546 of 13/05/2020, which highly recommend to take customers or users' temperature too. Employees and suppliers' temperature detection is considered a crucial factor when it comes to reopen companies and businesses.

Fire Prevention



Thanks to our suppliers network spread throughout the Italian territory and to our long experience in the field of security and crime prevention, Sogest Italia deals with the design and realization of:

- Fire alarm systems;
- Anti-intrusion systems;
- Video surveillance for public and private companies, industrial and commercial areas, and houses.

In addition, Sogest Italia provides technical assistance and ordinary and extraordinary maintenance.

OUR SERVICES CONSIST OF:

- Patrol team
- Supervision of chemical plants
- Supervision of commercial centers
- Museums and cinemas
- Hangars
- Warehouses with inflammable material
- Television systems
- Underground parking lots

Security Network



Managing complexity is the key to achieving the efficiency goal set for any type of organization.

Sogest Italia possesses a license as per Italian law article number 115 of TULPS, which regulates the activity of a business agency. Thanks to it, our group deals with the contract assumption – the so-called agency mandate - for the overall services management throughout the country and for the organization of the supply network in every planning and management phase.

This is to say:

- Selecting the production structures – both inside Sogest Italia group, or external if some territorial specificities occur;
- Defining the operational project for the service production;
- Arranging supply agreements with the service providing companies and, if requested, preparing the operating procedures for service execution;
- Managing and scheduling the service implementation;
- Monitoring the activity implementation and managing any complaints;
- Dealing with the administrative service management – therefore, invoicing the service.

The "Security Network" division consists of an expert team constantly researching for the most suitable solution and partner for our customers' security needs, thanks also to a wide knowledge of the surveillance market.

Therefore, Sogest Italia is a unique interlocutor who can solve any security need throughout Italy.

The network offer includes both armed surveillance and concierge/reception services, as well as emergency services linked to security systems - from the simplest to the most sophisticated one - including money transport and counting.

Construction Yard Patrol



This is a passive service that can also be carried out by common unarmed guards who do not have the status of security guard.

These employees are responsible for guarding and monitoring the assets inside the construction yard, checking the amount of material on the site – especially in warehouses – and verifying that the work is done confirming to the rules.

In case of accidents, both security guards and unarmed employees promptly alert the fire-fighting service.

SPECIALIZED ACCESS CONTROL PERSONNEL

SOGEST ITALIA is able to provide daytime surveillance for construction yard safety and access control. Especially in case of open-air construction sites, our staff monitors the incoming and outgoing vehicles, requesting - where authorized - accompanying documents to the drivers.

An additional activity is goods load supervision. Our staff checks that the raw materials necessary to the site activity are unloaded correctly and that every material mentioned in the delivery note arrives at the site.

Green Pass Checking Service



Sogest italia offers the green pass checking service through specific instruments and a dedicated app. This is used to enable access to facilities and workplaces according to current regulations in the period of time from October 15 to December 31, 2021 - end of the state of emergency in Italy.

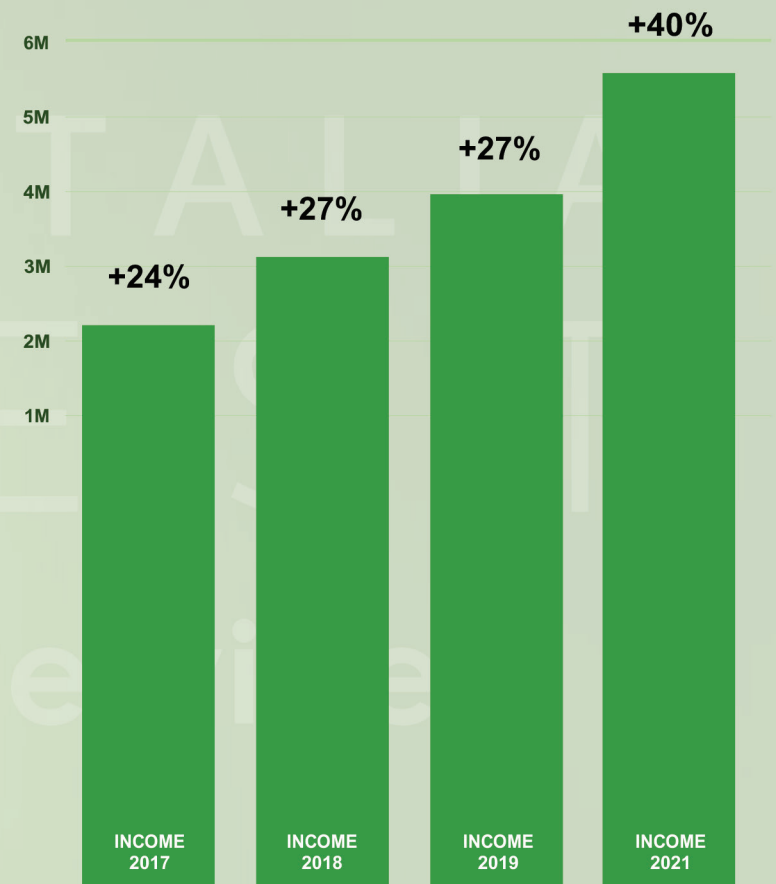
We check on site the vaccination certificate, verifying its validity and especially its authenticity. In this way, we guarantee the security inside the structure, since it is impossible to access it without the mandatory green pass.

Protect your business with Sogest Italia's services.



OUR PRESENCE ON THE TERRITORY:

● High ● Medium ● Little





Security & Service

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